



Pricing Information

November 2019

www.jamesandthomas.co.uk

Funeral Service Pricing

1. Funeral Directors Services (see 'Our Funeral Pricing Explained' for more details)

Professional Services	£1,820
Transfer and Care of the Deceased	£500
Ceremonial Vehicle and Staff	£750
Total	£3,070

2. Your choice of Coffin or Casket

from £275

3. Optional Services

Embalming (optional)	£120
Limousine(s) – each	£250
Floral Hearse	£325
Motorcycle Hearse	£1,050
Vintage Lorry	ask for a quote
Motor Vehicles (of different colour, make, model)	ask for a quote
Horse-drawn Black Hearse with Pair (2) of black horses	£1,050
Horse-drawn White Hearse with Pair (2) of white/grey horses	£1,350
Horse-drawn Black Hearse with Team (4) of black horses	£1,650
Horse-drawn White Hearse with Team (4) of white/grey horses	£1,950
Dove Release – Single dove	£175
Dove Release – Pair of doves	£200
Dove Release – Each additional dove	£25
Reception of coffin into Church/Home (during office hours)	£185
Reception of coffin into Church/Home (outside office hours)	£300
Evening Prayer/Church Service and Evening Wake-Keepings (wait and return as applicable)	£600
Additional time on Funerals – cost per half hour per vehicle (for funerals over 3 hours)	£60
Additional Mileage for funeral vehicles and/or bringing the deceased into our care (per mile over 25 miles)	£2
Saturday Funeral (additional charge – excl. third party fees)	£500
Sunday Funeral (additional charge – excl. third party fees)	£575
Bank Holiday Funeral (additional charge – excl. third party fees)	£575
Funeral Director with limousine to attend burial of ashes, after a funeral	£320
Funeral Director to attend burial of ashes, after a funeral	£165
Funeral Director to prepare grave (where available) and to attend burial of ashes, after a funeral	£190

4. Disbursements

Disbursements are payments made to third parties made on your behalf. (These may include, for example, crematorium or cemetery fees, officiant or minister fees, doctors' fees for cremation, etc). We will fully quote these costs on our estimate.

Inclusive Funeral Options

	Worcester	Windsor	Reflections	Banana Leaf	Westminster	Horse-drawn (Black)	*Basic Funeral Option
Professional Services	✓ £1,820	✓ £1,820	✓ £1,820	✓ £1,820	✓ £1,820	✓ £1,820	✓ included
Transfer and Care of the Deceased	✓ £500	✓ £500	✓ £500	✓ £500	✓ £500	✓ £500	✓ included
Embalming	✓ £120	✓ £120	✓ £120	✓ £120	✓ £120	✓ £120	✗ *not included
Ceremonial Vehicle and Staff	✓ £750	✓ £750	✓ £750	✓ £750	✓ £750	✓ £750	✓ included
Limousine (1)	✓ £250	✓ £250	✓ £250	✓ £250			✗ not available
Limousine (2)					✓ £500	✓ £500	✗ not available
Horse-drawn Black Hearse with Pair (2) of black horses						✓ £1,050	✗ not available
Coffin	Worcester (Oak or Mahogany) £380	Windsor (Oak or Mahogany) £550	Reflections personalised picture £650	Banana Leaf Coffin or Casket £800	Westminster (Oak or Mahogany) £680	Surrey (Oak or Mahogany) £650	Basic Coffin (wood-effect foil veneer) included
Sub-Total Price	£3,820	£3,990	£4,090	£4,240	£4,370	£5,390	£2,495
Cash Discount	-£50	-£75	-£50	-£125	-£125	-£150	n/a
Total Price to Pay	£3,770	£3,915	£4,040	£4,115	£4,245	£5,240	£2,495
Additional Free Services							
For Cremation: Oswald Ashes Casket (£100) or Standard Scatter Tube - Large	-£100	-£100	-£100	-£100	-£100	-£100	n/a
For Burial: Wooden grave cross (Oak or Mahogany) and £50 voucher towards memorial works							
Overall Savings	-£150	-£175	-£150	-£225	-£225	-£250	n/a

*Basic Funeral Option

Our Basic Funeral Option includes: restricted and limited professional services, bringing the deceased into our care and care of the deceased, hearse and staff on the day of the funeral, basic wood-effect foil veneer coffin. Additional restrictions apply including a limited choice of the day, date and time of the funeral and no additional products or services may be added except embalming. Embalming can be added for £120. Price shown excludes disbursements paid on your behalf.

Inclusive Funeral Options - Conditions

Additional services may be added to any Inclusive Funeral Option and will be charged at the standard price. Please note there is no reduction to the inclusive funeral option price for services included but which are not required or used. All prices shown exclude disbursements paid on your behalf.



Our Funeral Pricing Explained

A typical funeral will include 4 elements:

1. Funeral Directors Services

Professional Services

The personal attention of our professionally trained staff to discuss, plan and arrange the funeral service for your loved one, including: advice on registering the death, liaising with HM Coroner (Procurator Fiscal in Scotland) as required, assistance with completion of necessary statutory documentation, collection of documents and delivery to the relevant authorities, making all necessary arrangements for the funeral service, providing help and guidance regarding the various options available, providing help and guidance to personalise the funeral arrangements, making arrangements with and providing confirmations to appropriate third parties, assistance with composing the wording and the placing of newspaper notices and announcements, assistance with the ordering of floral tributes, assistance with the layout, design and ordering of orders of service and condolence stationery, dealing with any enquiries regarding the funeral service, receipt and care of floral tributes prior to the funeral and transporting them to the funeral service, provision of a detailed written estimate of all charges relating to the funeral service, provision of additional information regarding the services available from third parties, attendance of our Funeral Director throughout the arrangements and the co-ordination of all aspects of the day of the funeral, on-going assistance and support, as required, both before and after the funeral, and the complete use of our funeral home facilities, including use of our Chapel of Rest/visiting room.

Transfer and Care of the Deceased

We regard caring for your loved one as a privilege and this is a responsibility we take very seriously. We are committed to providing the highest standard of professional care of the deceased at all times, including: the attendance of our professional, trained staff and the provision of a private ambulance or other suitable vehicle, complete with all the necessary equipment and supplies, to convey the deceased from a local address, nursing home, hospice or hospital to our premises at any time of the day or night in a dignified and discreet manner, the provision of suitable mortuary facilities to properly hold and care for the deceased whilst in our care, to attend to preparation and professional care of the deceased, including dressing them in their own clothes or a suitable gown, the provision of staff to assist family and friends when visiting our Chapel of Rest to spend time with your loved one.

Embalming (optional)

We recommend embalming as the best possible care for your loved one. It is a specialist treatment carried out by our professional staff, that preserves and sanitises, creating a natural and comforting lasting image until the funeral service. If you would like to see or spend time with your loved one before the service, embalming is beneficial as it will provide a better experience for family and friends visiting them in our Chapel of Rest. Where the deceased will not be viewed, embalming ensures the dignity of a loved one is preserved and maintained until the funeral service takes place.

Ceremonial Vehicle and Staff

On the day of the funeral: provision of a modern motor hearse to convey the deceased to the place of service and then to the crematorium or cemetery (alternate vehicle types may be available at additional cost). Providing all the necessary staff, dressed in the appropriate livery, to attend the funeral.

Please Note: If a horse-drawn or other specialist hearse is requested, we will still provide the motor hearse as outlined above, to convey any floral tributes and to accompany the funeral cortège.

2. Your choice of Coffin or Casket

We will provide all the guidance you need, so you can choose the coffin or casket that is right for your loved one. We offer a wide range of traditional, natural and personalised coffins and ashes caskets.

3. Your choice of any Optional Services

We will advise you on the various additional services available, as listed on our Optional Services Price List.

4. Disbursements

Disbursements are payments made to third parties made on your behalf. (These may include, for example, crematorium or cemetery fees, officiant or minister fees, doctors' fees for cremation, etc). We will fully quote these costs on our estimate.

Payment of the Funeral Account

We request, in advance of the funeral taking place, full payment of Disbursements & Additional Expenses plus 50% of the total cost of the Funeral Director's Services. Your Funeral Arranger will advise you of the amount required in advance of the funeral. You may, should you wish, choose to pay the full funeral account in advance.

Please Note: Payment is due within 21 days of the date of invoice. If the account remains unpaid after this date, we reserve the right to charge a fee in order to cover our administration costs for the recovery of any debt. Interest may also be charged to your account on any remaining balance.

There is no need to wait for probate. If sufficient funds are available, settlement can usually be made directly from the deceased's bank account without having to wait for probate to be completed. Please inform us if you intend to claim assistance for funeral expenses from the Social Fund (DWP). These payments are a contribution towards costs and will not cover the entire cost of the funeral so there will be a balance to be paid by you. The rules for eligibility are complex and we suggest that you speak with your Funeral Arranger or your local Department for Work and Pensions (DWP) office for advice. In the event of an unsuccessful claim, payment of the full amount of the funeral account will be your responsibility.

We accept payment by most major Debit or Credit Cards*, Online Bank Transfer, BACS, Cash or Cheque. Please ask your Funeral Arranger for details.

*excluding American Express and Diners Club International

