











# Essential Cremation & Payment Information

## **Essential Unattended Cremation (excluding disbursements/third party fees)     £1,100**

If you would like an Essential Unattended Cremation, we can help you to arrange this. This service includes arrangements in person at the branch, bringing the deceased into our care with a planned collection from a hospital within 25 miles, in hours. The deceased will be transferred directly to a crematorium at a day and time of our choice in a non-ceremonial vehicle. This also includes a Simple Coffin and basic preparation of the deceased who will be dressed in a white gown. Additional services cannot be added to the Essential Unattended Cremation.

## **Payment of Funeral Account**

We request, in advance of the funeral taking place, full payment of Disbursements & Additional Expenses plus 50% of the total cost of the Funeral Costs. Your Funeral Arranger will advise you of the amount required in advance of the funeral. You may, should you wish, choose to pay the full funeral account in advance.

**Please Note:** Payment is due within 21 days of the date of invoice. If the account remains unpaid after this date, we reserve the right to charge a fee in order to cover our administration costs for the recovery of any debt. Interest may also be charged to your account on any remaining balance.

There is no need to wait for probate. If sufficient funds are available, settlement can usually be made directly from the deceased's bank account without having to wait for probate to be completed. Please inform us if you intend to claim assistance for funeral expenses from the Social Fund (DWP). These payments are a contribution towards costs and will not cover the entire cost of the funeral so there will be a balance to be paid by you. The rules for eligibility are complex and we suggest that you speak with your Funeral Arranger or your local Department for Work and Pensions (DWP) office for advice. In the event of an unsuccessful claim, payment of the full amount of the funeral account will be your responsibility. We accept payment by most major Debit or Credit Cards\*, Online Bank Transfer, BACS, Cash or Cheque. Please ask your Funeral Arranger for details.

\*excluding American Express and Diners Club International.

**We are here for you 24 hours a day 365 days a year**

